SecureDocs

Anti-Copy Features Applied On-Demand for Pharmaceutical Manufacturing Documents

Objective
Secure printed manufacturing documents to comply with multiple mandated international regulations[1].

Challenges
- Comply with mandated regulations to ensure safety, prevent harm to the brand equity, and avoid supply chain disruption.
- Ensure anti-copy features and alteration countermeasures distinguish hard copy originals from duplicates.
- Automatically recognize the unique document and secure it with its matching security template.
- Deploy on the current print servers, integrate with the existing printer fleet, and print on plain copy paper, without applying security features to non-security print jobs.

Solution
Layered security, incorporating digital and anti-copy features, was advocated for the pharmaceutical company to meet regulatory requirements. The PrintMatch feature in SecureDocs was utilized to identify the unique manufacturing document being printed and apply the corresponding security template without interrupting, or adding security to, normal print jobs.

- **Digital:** SecureMark, added to each manufacturing document, allowed secure, digital authentication for printed documents using the SecureDocs mobile app.
- **Anti-Copy:** Copy-evident Pantograph identifies a photocopy from an original. MicroPrint adds another copy-proof layer of protection.

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Summary
SecureDocs' customizable print elements meet regulatory compliance and ensure authenticity and traceability during document lifecycle

Industry
Pharmaceutical Manufacturing

Application
Copy prevention and document verification on internal manufacturing documents for Regulatory Compliance

Print Environment
Decentralized print environment with 10+ manufacturing locations

Deployment
- SecureDocs private cloud deployment
- 500 Secure Print Agents (SPAs) to accommodate 500+ users using a mixed enterprise printer fleet across all facilities

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[1]The Rules Governing Medicinal Products in the European Community Guide to Good Manufacturing Practice for Medicinal Products, and the FDA's Code of Federal Regulations, Title 21, Part 11: "Electronic Records, Electronic Signatures"