PlanetPress®

OL™ Software

SOLUTION IN ACTION

SUPERCHARGE YOUR OUTPUTS

Centre de santé et de services sociaux de Kamouraska

About CSSS Kamouraska

The health centre and social services (Centre de santé et services sociaux - CSSS) in Kamouraska, based in Québec, Canada, includes a hospital, a local community health centre (CLSC) and a residential and long-term care centre.

Out of 700 employees, only 5 provide computer services like user support, management guidance, needs analysis and records digitizing.
Records digitizing optimisation was the reason why the CSSS decided to implement PlanetPress in the first place.

www.cssskamouraska.ca

PLANETPRESS TO MANAGE HIGH VOLUME OF MEDICAL RECORDS

In healthcare, patient files lie at the centre of attention; to provide efficient analysis, their handling has to be rigorous. Therefore, the perspective of using Digital Medical Records (DMR) has never been so thrilling.

DMR challenges

One of the main challenges that comes with DMR is the integration of a variety of record formats into a common, accessible digital system.
The handoff between the two worlds of patient care and records management often becomes the point where efficient workflow breaks down.

CSSS Kamouraska has its own challenges

The CSSS has digitized patients records since 2000, mainly manually. When CLSC files were added to the workload, the volume to be digitized doubled.

« The workload would have required hiring additional staff. We decided to study what could be done with technology before we went ahead with any hiring.», said Normand Hubert, Analyst and IT coordinator for the CSSS Kamouraska

« I looked at PlanetPress and discovered the many opportunities it offered. After a convincing demonstration by Objectif Lune, everyone got on board to move forward, even the more skeptical members of the team. »

Normand Hubert
Information Technologies
CSSS Kamouraska

When PlanetPress entered the equation

Seeking a technology solution, the organization learned of Objectif Lune's PlanetPress software, recognized for automated workflows that help companies optimize production, distribution and archiving of transactional documents.

About PlanetPress

For variable data printing and the automated improvement, management and distribution of your business documents.

PlanetPress is a professional software solution allowing organizations to maintain and grow their client base by adding value to business documents and distributing them in a format that best suits the recipient preferences.

Its ease of use, affordability and open architecture make it the perfect solution to quickly and easily enhance, produce and distribute business documents with relevant content that will be sure to capture the reader's attention and get the message across.
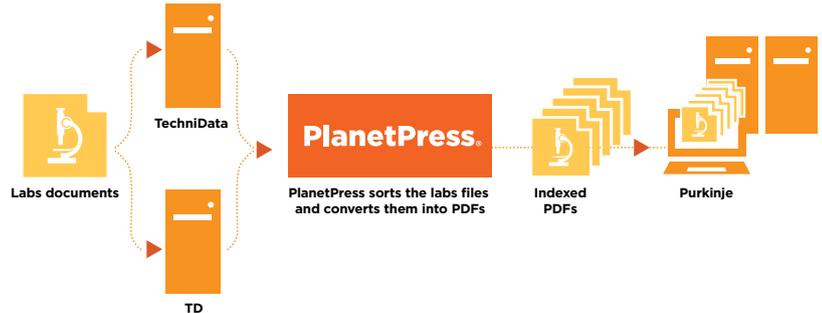
A Healthy Model of Efficiency

Today, CSSS medical records management is a model of automated efficiency, with intrusive manual steps eliminated. It all starts in labs:

1) Labs send results to Technidata and TD LIM software, which process data and produce reports for printing and send print files to PlanetPress.

2) PlanetPress automatically sorts them by patient and converts reports to PDF files.

3) PlanetPress creates an index file and organizes the documents in a directory.

Using the Purkinje electronic medical record system, users can quickly retrieve the PlanetPress-generated PDF reports.

PlanetPress Solution

Labs documents → TechniData / TD → **PlanetPress** PlanetPress sorts the labs files and converts them into PDFs → Indexed PDFs → Purkinje

"In addition to the original solution to manage record workflow, we also use PlanetPress to merge personal and social information into a PDF form," added Hubert. "We generate a barcode to identify the person and type of form for filing." This improves accuracy, while eliminating manual steps.

ROI in Less Than One Year

"Now we save approximately 15 hours a week in labor costs. The product paid for itself in less than a year."

In all areas of healthcare, Information professionals must find smarter ways to organize and manage hybrid streams of paper and digital medical data. By leveraging technology like PlanetPress, the CSSS ensures information quality, accuracy, accessibility and security for its patients' records.

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